

Trash Service

1. Are you satisfied with the trash service that DCS Waste Services is providing, or should we look for another service provider?

Yes -Stay with DCS	No -Look for another company
107	43
Yes- They have become much more responsive since the move than even before.	
No- They are terrible and will not take anything extra.	
Yes-They are doing OK. They show up and pick up my trash.	
No- American Eagle	
No- Need a company which will allow large itm pickups, or more than one container of trash	
Yes- I believe they are fair in what they pick up & the office is always willing to help when you call.	
Go back to the old service. (Yes or No not indicated)	
No - I never had trouble with Waste Management about picking up what I put out. DCS don't want to pickup any extra.	
No- They leave trash in the cans and really don't want to take anything, they always want to charge.	
No- American Eagle Trash	
No- Find someone who can full size items for a reasonable price.	
Yes- Either stay or look for another. Doesn't matter	
Don't care either way. (Yes or No not indicated)	
No- I used American Eagle Waste & loved them. They have single axle trucks and included recycling for less than we pay now.	
Yes - Very Satisfied	
No- Waste Management cuts deals to enter neighborhoods and will take more than what just fits in your one bin.	
No - DCS is the most expensive, even with the "discount"	
Yes- Keep other companies off the subdivision streets.	
No- We could stay if use of them is saving the roads. American Eagle Waste took furniture at a cheaper rate.	
No -Eagle	
I went with DCS because that's what the subdivision agreed on. Since have seen other trash services in the subdivision. (Yes or No not indicated)	
Yes- We are very pleased with DCS except the drivers need to slow down.	
Leave up to board (Yes or No not indicated)	
Yes- Looking for better rates never hurts.	
I don't use trash service, I remove my own trash. But I'm told DCS is horrible, they don't pick up (bypass them) and are very picky what they take "trash".	
Yes- FYI, I just started w/DCS at first of April, very nice in office and from what I've seen was good service	
No- When they pull items out of your trashcan that should be taken your stuck with the trash & unaware of how to get rid of it. They are constantly leaving trash behind on the road.	
DCS is fine.	
Yes- I've used them for many years and I've never had an issue.	
No- Waste Management never gave me trouble. I hear good things about American Eagle too.	
My other provider picked up everything. - DCS does not. :((Yes or No not indicated)	
Yes- Need some solution for large trash pickup. DCS doesn't havea whole lot.	
Yes- I'm so tired of changing trash service but thank you for asking.	
Yes- fine, adequate.	
No- Very disappointed with DCS. Please consider switching to American Eagle. Please see my email from 5/27/21.	
No- Redicules we pay for trash pickup, but can only have one can.	
No- American Eagle Trash Service wa much better. I never had any issues w/ American Eagle's services. DCS doesn't always take the trash.	
DCS is okay but miss a lot of recycle days. Waste Management was better and friendlier. (Yes or No not indicated)	
No- I was paying Republic less money before being forced to switch plus you can actually pay online.	
Yes- They are ok, not the greatest. Republic and Waste Management are still servicing in the neighborhood.	
Yes- unless services can be obtained elsewhere for less but same services.	
No- American Eagle wasa great company with small trucks. Very appreciative company w/more pickup options for household trash & ms	
No- Absolutely not!	
Yes- They're not perfect but I don't think anyone is better/	
No- They will only empty one trash can.	
Yes- I like this trash company.	
Yes- If a large number of neighbors want to switch I wouldn't be opposed.	
Yes- Still a good deal, despite truck troubles & delays, always friendly & always answer my questions with respect.	
I have no problems (Yes or No not indicated)	
Yes- Our trash gets picked up each week & we're not home to make comments otherwise.	
No- They go through my trash and leave items at the curb. Midwest never did that.	
Indifferent. But having to put everything in a bag is ridiculous. (Yes or No not indicated)	
They seem to take less cans of trash & items that are not in the can. (Yes or No not indicated)	
Yes- Very satisfied.	
I do not know because it is a rental property (Yes or No not indicated)	